



# Navigating Transitions Part I:

*Understanding a Person-Centered Approach  
to the Dementia Journey*

Introduction to palliative care, hospice, living-dying arc

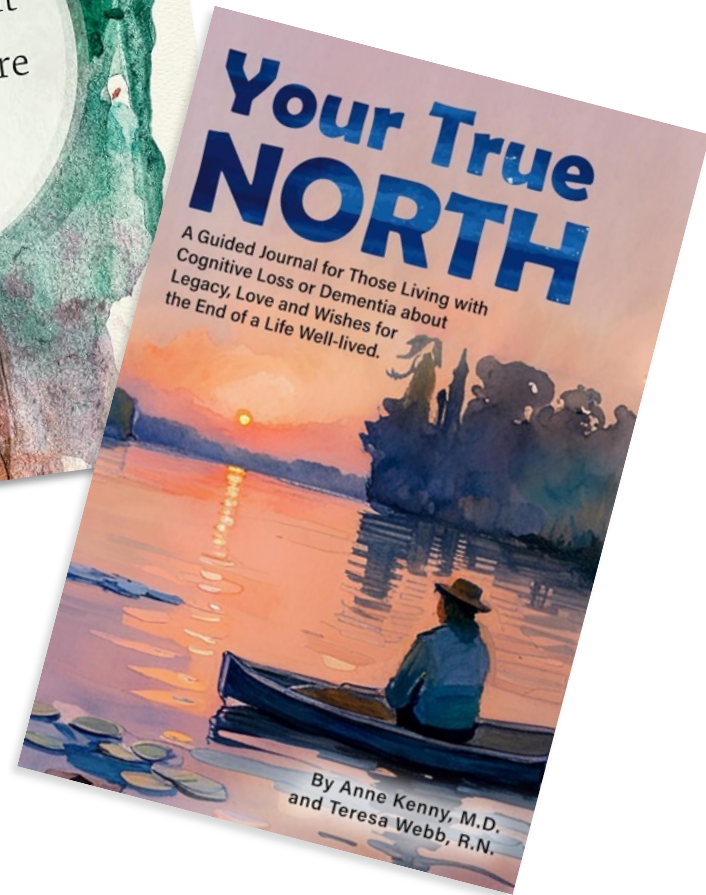
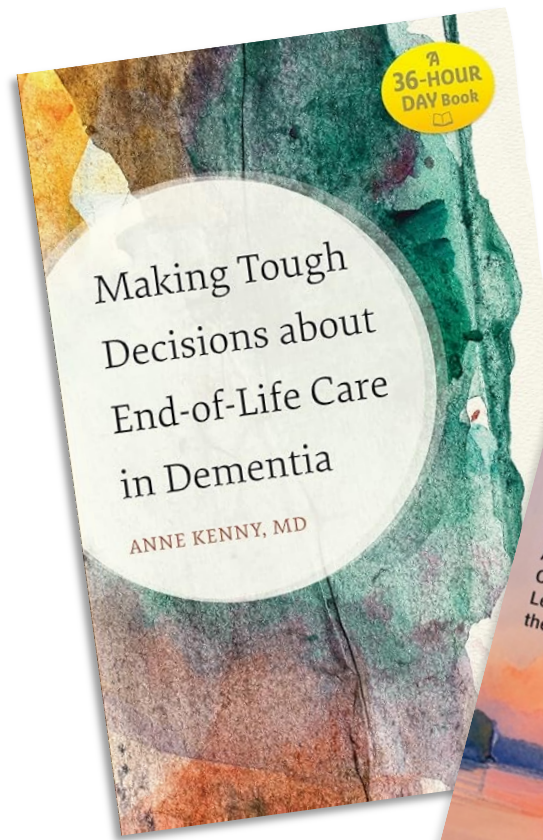
**Anne Kenny, MD**

Palliative & Clinical Care Consultant

# Anne Kenny, MD



- Physician
- Caregiver
- Author
- Advocate



*“Death isn’t just about health and medicine, but the merging of spirit, mind and body – we need to take back the complexity of choosing how to live and choosing how to die.” p 20*

# Transition

*Getting a diagnosis, building knowledge and support*

# Common scenario when given diagnosis of dementia – need for support

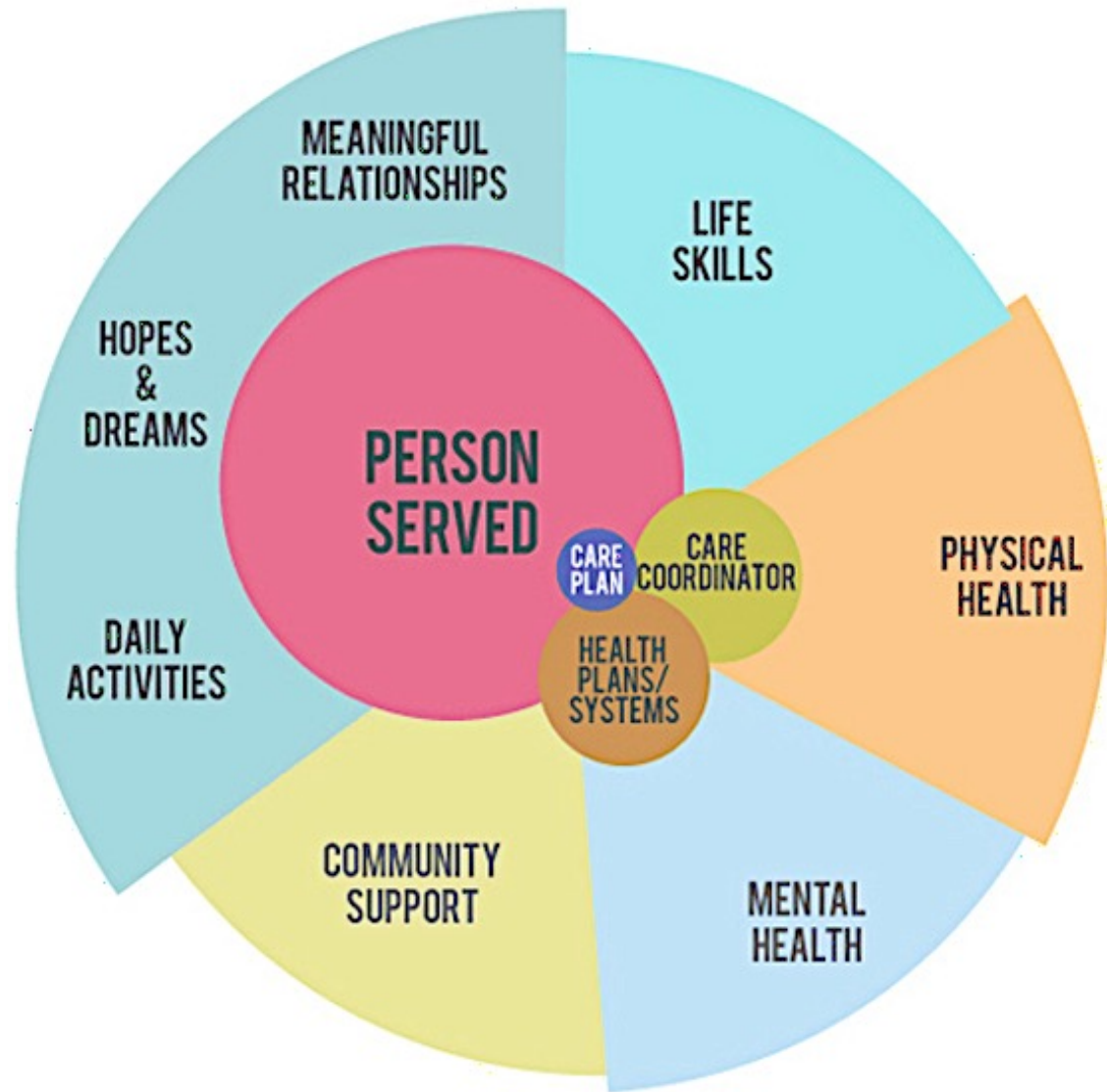
- "There is nothing they can do, take a pill and come back to see the medical community in 6 months to a year"
- "Put your affairs in order"

But.....

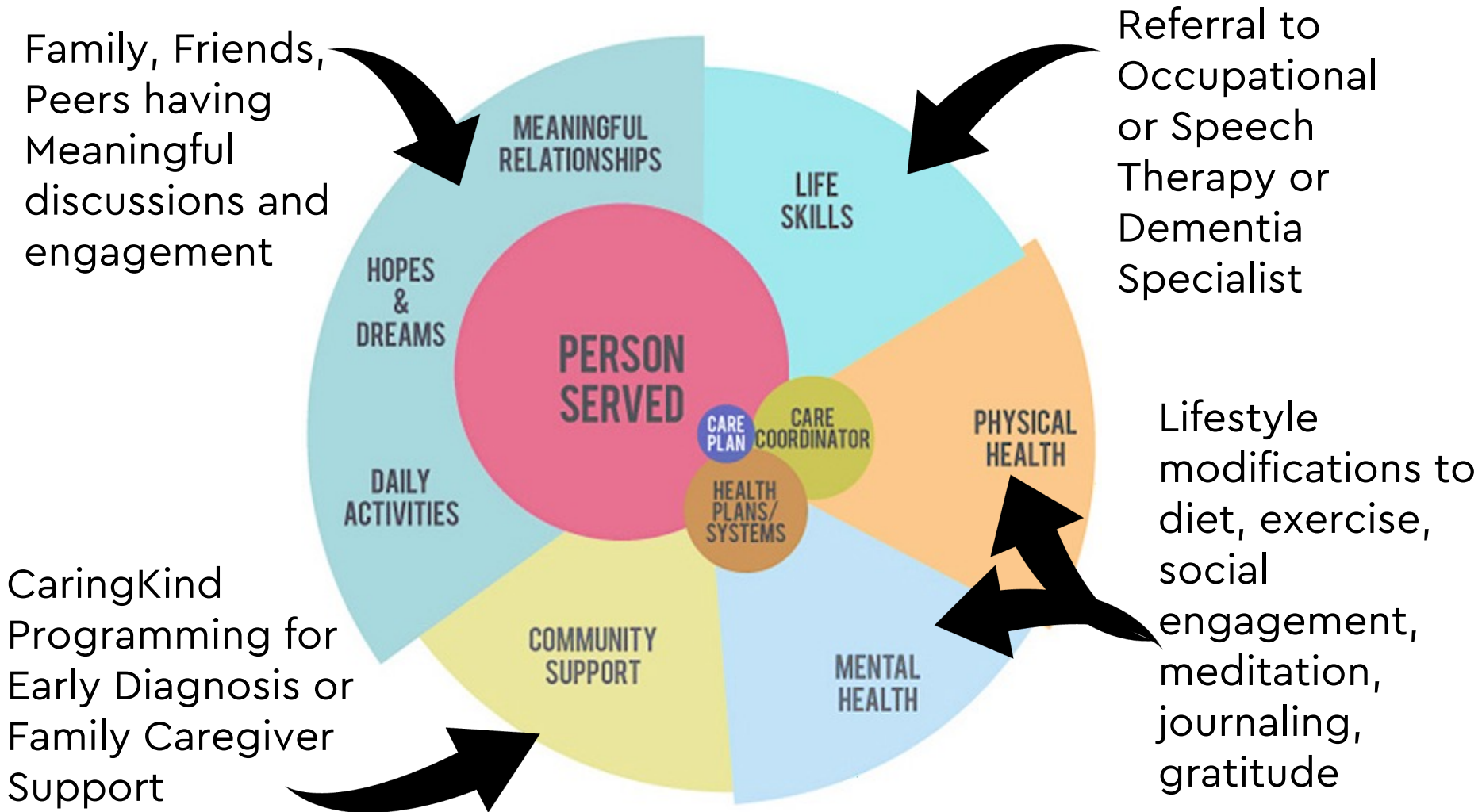
- Those who were given support (and hope) experienced markedly decreased distress (from 30% to 5%), while those who were left without support experienced psychological distress that increased from 30 to 45%

(Mazurek Clinical Interventions in Aging 2019).

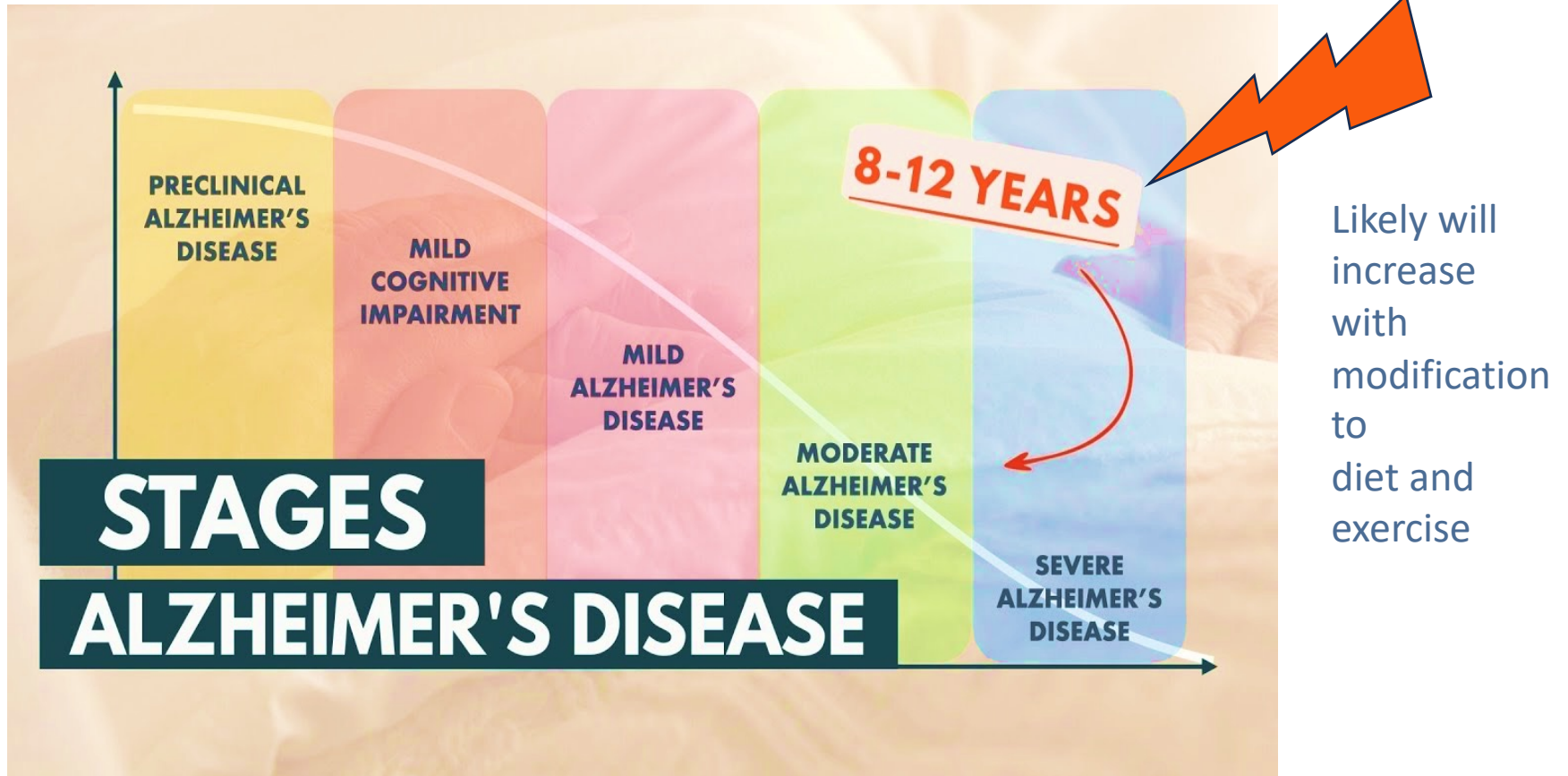
How to provide that support with person-centered care?



# Examples of Interventions



# Need for Information - Understanding the Disease Trajectory



# Building Knowledge – Understanding the Basics

You've been diagnosed.

What's next?



*Stephani Shivers*  
*Chief Innovation Officer*  
*CaringKind*

**caringkind**

[www.caringkindnyc.org](http://www.caringkindnyc.org)

<https://www.youtube.com/watch?v=gt2So9RLzZc>




# Transition

*Contemplating goals, communicating goals,  
exploring choices for later transitions*

# Need for Communication and Planning - Preparing for the Discussion

[theconversationproject.org/](http://theconversationproject.org/)





WORKBOOK

## What Matters to Me

A Guide to Serious Illness Conversations

NAME

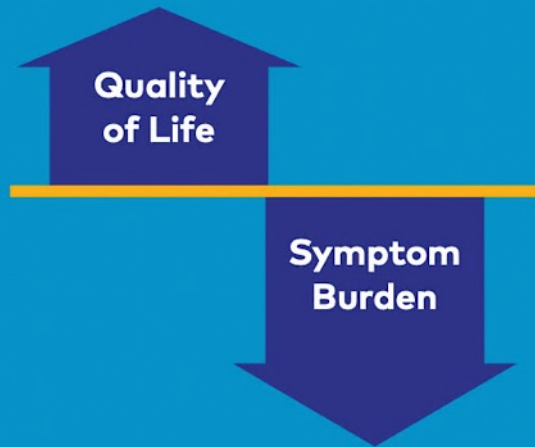
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# Building Support – Consider Early Palliative Care Approach

**IMPROVES QUALITY OF LIFE  
AND SYMPTOM BURDEN**



**Reduces symptom  
distress by**

**66%**

with improvements  
lasting months after  
initial consultation<sup>1</sup>

**DRIVES HIGH  
SATISFACTION AND  
POSITIVE PATIENT  
EXPERIENCES**

**93%**

of people who received  
palliative care are  
likely to recommend it  
to others<sup>2</sup>

1:Kavalieratos, D, J Corbelli, and D Zhang. JAMA 2016

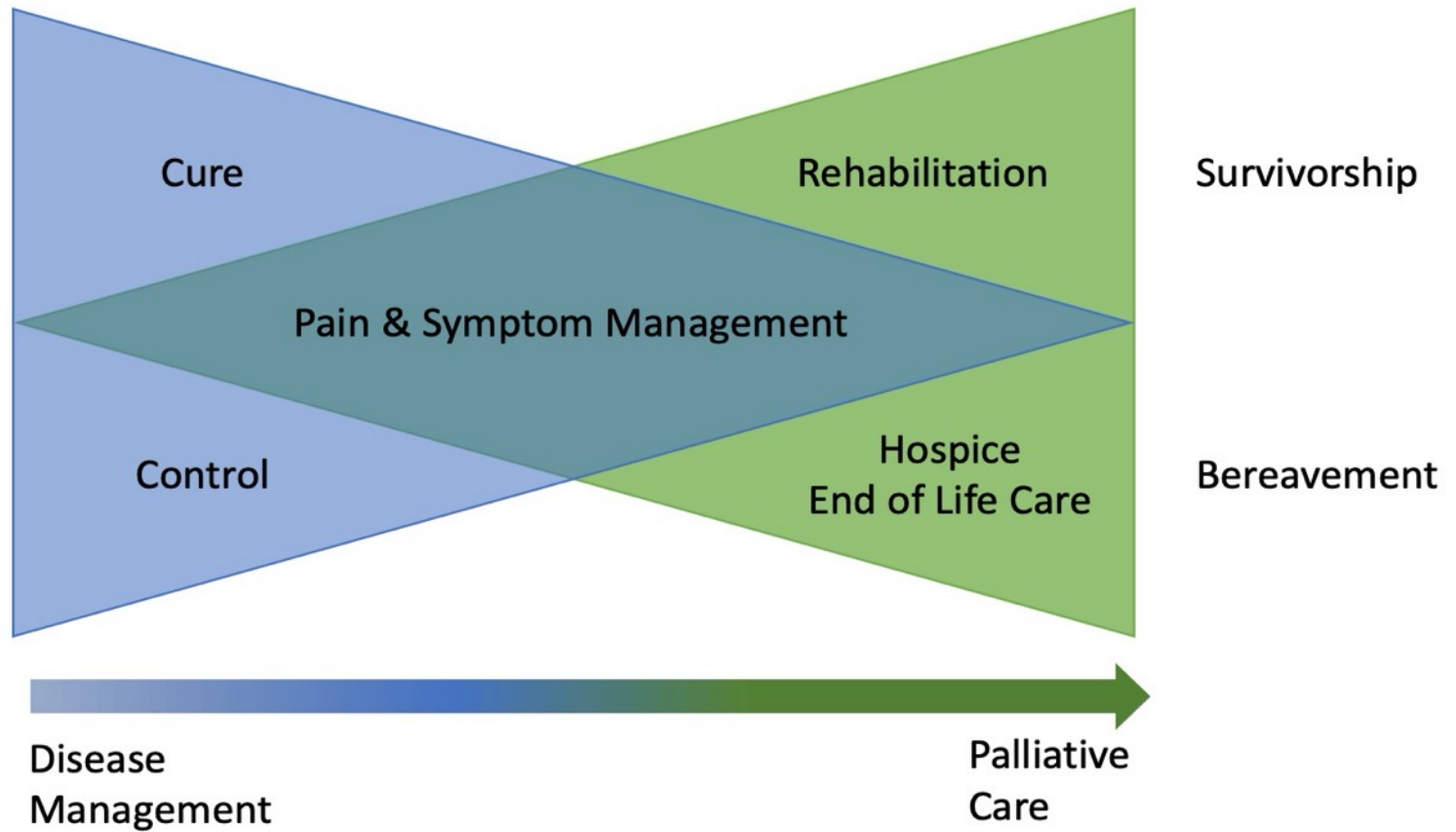
2: Boehler, A. NICHM Foundation Webinar: May 19, 2017

# What is palliative care?

"Palliative care is an approach that improves the quality of life of patients and their families facing the problems associated with life-threatening illness, through the *prevention and relief of suffering* by means of early identification and impeccable assessment and treatment of pain and other problems, **physical, psychosocial and spiritual.**"

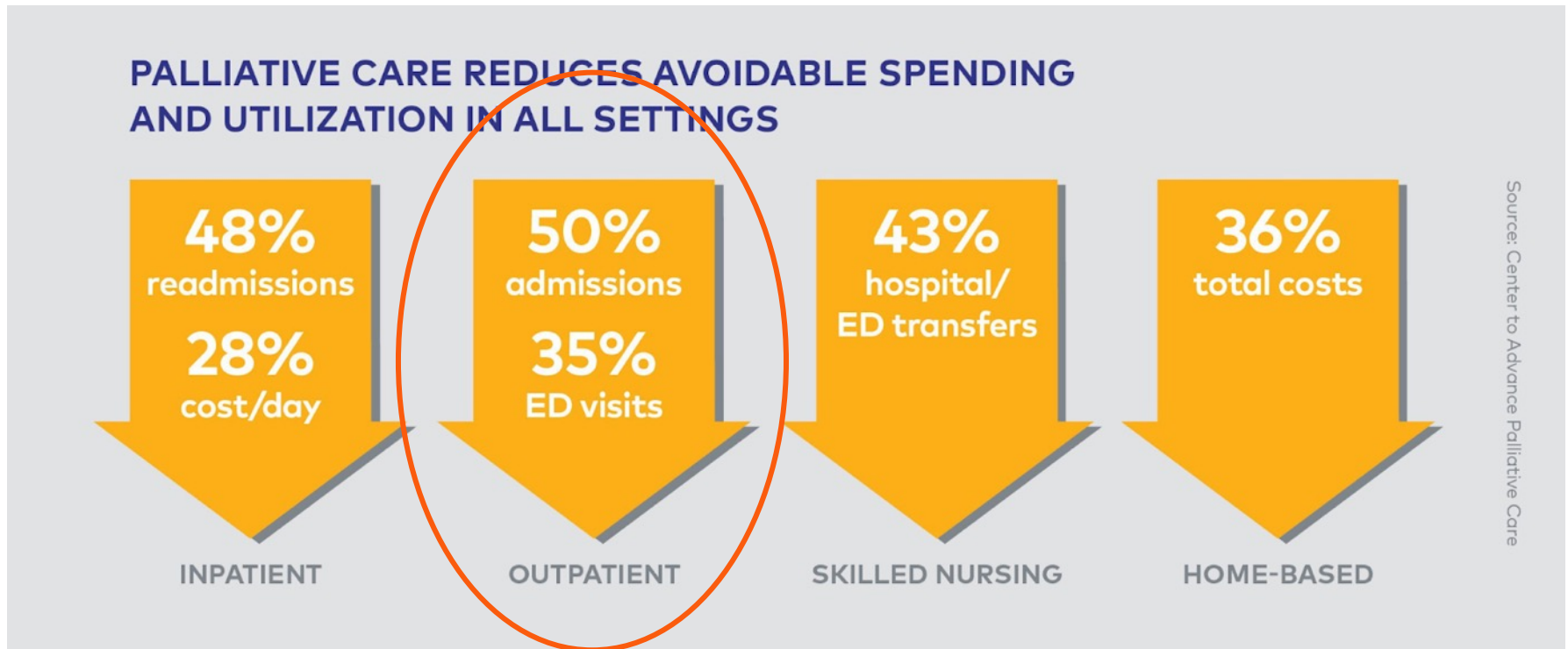
*World Health Organization (WHO) definition*

# What is palliative care?



Hawley, P.H. (2014). The Bow Tie Model of 21st Century Palliative Care. *Journal of Pain and Symptom Management*.

# Palliative Care – How Does It Help?



<https://www.capc.org/the-case-for-palliative-care/>

But really?

How does palliative care help from a person-centered approach?

Advance Care Planning: patient and family treatment goals are clearly documented - all the goals, not just medical checkboxes

The primary non-medical needs expressed most frequently include:

- need to express emotional pain
- a need to explore spiritual pain
- a need for practical financial and legal help





# Members of the Multidisciplinary Team



---

Palliative doctors

---

Palliative nurses

---

Social workers

---

Spiritual counselors

---

Nutritionists

---

Pharmacist

---

Allied health (PT/OT/Speech)

---

Self/Family

---

Legal and financial experts as  
necessary

# A few examples:



Medical

Medication that are likely causing harm rather than helping



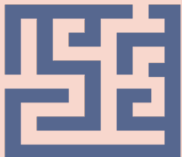
Psychological

Facilitating discussions among family – discovering behaviors that mask fear of loss or control



Spiritual/Existential

Examining meaning and making sure important aspects of love and legacy are addressed



Functional/Adaptive

Focus on solutions – no matter how odd the solution may be

# Palliative Care – [getpalliativecare.org](https://getpalliativecare.org)

- For any time in the disease trajectory
- For the entire family
- For the whole person
- Offered in any site – home, outpatient, skilled nursing, hospital
- Can still be receiving curative care
- How do I find palliative care?????



<https://getpalliativecare.org/provider-directory/>

# Comparing Palliative Care v Hospice Care

<i>Palliative Care</i>	<i>Hospice</i>
Physical and psychosocial relief	Physical and psychosocial relief
Focus on quality of life	Focus on quality of life
Multidisciplinary Team Approach	Multidisciplinary Team Approach
<b><i>Any stage of disease</i></b>	Prognosis 6 months or less
<b><i>May be concurrent with curative treatment</i></b>	Excludes curative treatment

[https://www.nhpco.org/wp-content/uploads/2019/04/PalliativeCare\\_VS\\_Hospice.pdf](https://www.nhpco.org/wp-content/uploads/2019/04/PalliativeCare_VS_Hospice.pdf)

# How does hospice differ compared to palliative care?

Hospice is a Medicare benefit

Philosophy is same

Forgo curative care

Not a commitment – can change your mind at any time

Benefits to invoking hospice

- Covers end-of-life medications
- Provides for durable medical equipment such as hospital bed, wheelchair, commode (and will take them away when no longer needed)
- Full multidisciplinary team
- 1-year post-death bereavement support for family

# Myths about hospice care



Only for the last few days or weeks of life

It is just for the person who is dying

It is costly

The medications hasten death

# Transition

*Facing the changes that accompany late dementia...  
so that plans can be made sooner*

# Recognizing Signs of Transitions to Late-Stage Disease

## Symptoms and Indicators

- Severe cognitive decline
- Physical immobility
- Frailty

## Medical Signs

- Frequent infections
- Difficulty walking
- Difficulty swallowing

## Emotional Signs

- Withdrawal or difficulty with alertness
- Decreased engagement



# Functional Assessment Staging (FAST)

## FAST SCALE – Normal to Moderate



- **Stage 1:** No difficulty, either subjectively or objectively
- **Stage 2:** Complains of forgetting location of objects; subjective work difficulties
- **Stage 3:** Decrease job functioning evident to coworkers; difficulty in traveling to new locations
- **Stage 4:** Decreased ability to perform complex tasks (e.g., planning dinner for guests, handling finances)
- **Stage 5:** Requires <sup>25</sup>assistance in choosing proper clothing

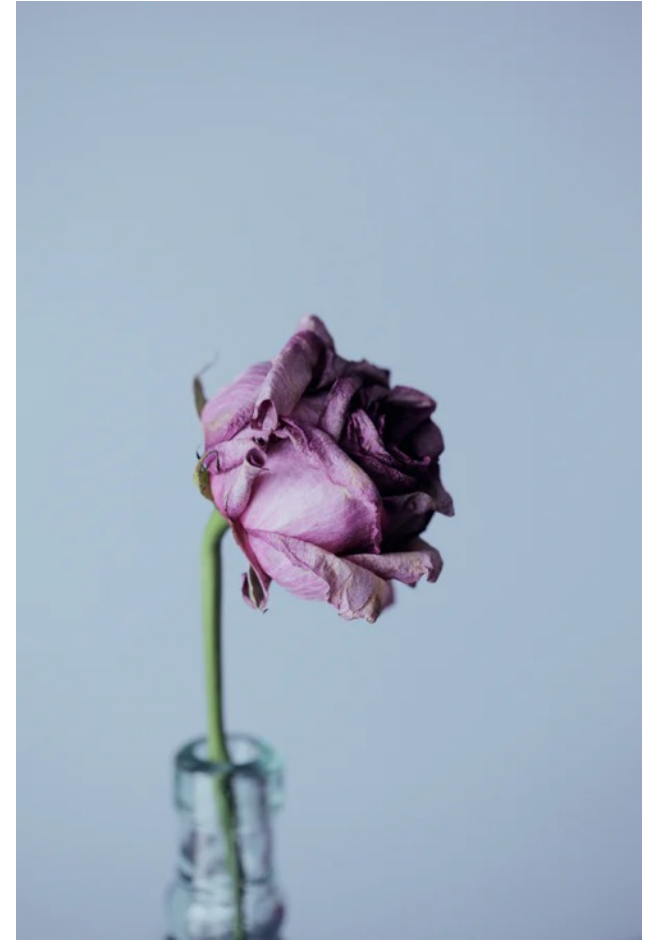
# FAST SCALE 6 – Moderate Dementia



- A. Improperly putting on clothes without assistance or cueing
- B. Unable to bathe properly ( not able to choose proper water temp)
- C. Inability to handle mechanics of toileting (e.g., forget to flush the toilet, does not wipe properly or properly dispose of toilet tissue)
- D. Urinary incontinence
- E. Fecal incontinence<sup>26</sup>

# FAST SCALE (7) for Severe Dementia

- A. Ability to speak limited to approximately  $\leq 6$  intelligible different words in the course of an average day or in the course of an intensive interview
- B. Speech ability is limited to the use of a single intelligible word in an average day or in the course of an intensive interview
- C. Ambulatory ability is lost (cannot walk without personal assistance)
- D. Cannot sit up without assistance (e.g., the individual will fall over if there are no lateral rests [arms] on the chair.)
- E. Loss of ability to smile
- F. Loss of ability to hold head up





*Caregiving  
often calls  
us to lean  
into love  
we didn't  
know  
possible.*

[Tia Walker, The Inspired  
Caregiver: Finding Joy  
While Caring for Those  
You Love](#)

# Preparing for the Transition



Living with dementia may become dying from dementia

- When this happens... remember that a shift to supportive care will often ease the care and the dying process

Understanding and being informed about changes is important

- Then you can plan for for changes

You will likely have more understanding and be ahead of many healthcare people

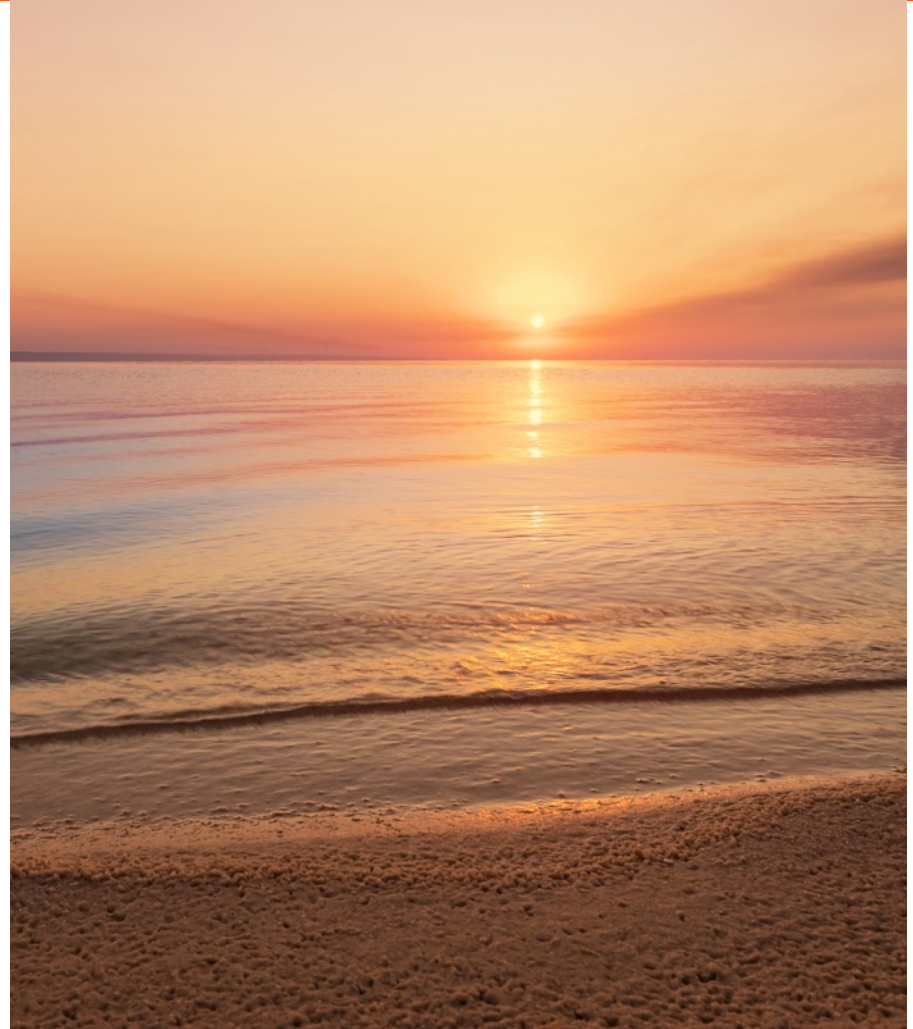
- Therefore, you will be advocating for yourself or your family member

# Preparing for the Transition

Know what to expect with palliative care and hospice care

- Then when the need arises, you won't be surprised or resistant

*You are amazing in your compassionate care and thoughtful decision-making in dementia.*



# caringkind

Talk to a  
Navigator

**646-744-2900**



[www.caringkindnyc.org](http://www.caringkindnyc.org)

646-744-2900

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and beyond!



# caringkind *Walk* New York City Alzheimer's

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**Central Park Naumburg Bandshell**

Join Us at  
New York City's  
Longest-Standing  
Alzheimer's  
Awareness Walk and  
Brain Health Day  
in Central Park!



**REGISTER VOLUNTEER [CKWALK.ORG](https://www.ckwalk.org)**

For over 45 years CaringKind has been your Trusted Partner in Alzheimer's and related dementia care. Our mission is to be a compassionate ally for everyone, ensuring no one faces this journey alone.

For more information,  
contact Samantha Vaccaro  
at [walk@cknyc.org](mailto:walk@cknyc.org) or **646-744-2979**

360 Lexington Avenue, 3<sup>rd</sup> Floor  
New York, NY 10017  
**Helpline: 646-744-2900**







# QUESTIONS

WE HAVE THE ANSWER





# Navigating Transitions Part II:

*Understanding a Person-Centered Approach  
to the Dementia Journey*

Planning care choices and actions

**Anne Kenny, MD**

Palliative & Clinical Care Consultant

# Transition

*Willingness to consider the end, learning about the late stage but with hope for it improving the current living*

# Fear... But don't discuss



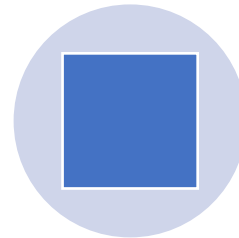
Thoughts of dependence and fear physical/ cognitive decline



Expect primary care physician to initiate discussion



75% of hospitalized patients thought about desired care 90% discussed with family, only 30% with physician.



92% of people over 50 discussed EOL with family, only 18% with doctor

# Positive aspects of death?

Possibilities for deeper meaning and inspiration to life

Death literally gives us life

Death enables evolution

Sensitivity reveals appreciation – how fragile life is

Reminder of the common human condition

Healthy adjustment - may influence adaption to other losses

Emotional hurt reminds us we care

Possibility of death may serve life

Brings an end to suffering

Triggers memories of the collective dead

John Abraham *How to Get the Death You Want*

# Beginning Dialogue about Death

- Begin with yourself – understand self before asking others to converse
- Common remarks
  - Something I'm reconciled with and have prepared
  - Rude surprise
  - Tragic event
  - Grim Reaper
  - Release and relief
  - A defeat – not uncommon in the healthcare system



# Societal Reluctance to "Death"





# When avoid...

Challenges arise  
Not prepared

Emotional and  
psychological toll  
Families and  
Providers

Unneeded and  
unwanted  
medical  
interventions

Miss out on  
available  
supports  
e.g. Hospice

# Practical Framework

Is it the right time  
to begin  
discussions?

- Hint – it's always the right time
- Small frequent discussions are best

Are there signs?  
Should we shift  
from curative to  
palliative?

- Know the disease
- Ask your team
- Do some simple research
- Trust your intuition

## Goals of care commonly shift with dementia severity

mild dementia

severe dementia

Goals  
of care

**life-prolonging**

e.g., hospitalization  
for pneumonia

e.g., antibiotics in a  
residential care setting

**comfort only**

e.g., fever-lowering  
medications

# Kenny Family Journey



- Early Goal – Independence
- Changes Needed
- Stroke
- Further Functional Decline

# Transition

*Understand and consider common perspectives  
about end-of-life contemplation regarding cognitive  
loss*

## Five Themes



- ▶ Avoiding dehumanizing treatment and care
- ▶ Confronting emotionally difficult conversations
- ▶ Navigating existential tensions
- ▶ Defining personal autonomy
- ▶ Lacking confidence in healthcare setting

Sellars et al. Perspectives of people with dementia and their caregivers on advance care planning and end-of-life care: *Palliative Medicine* 2019

# Avoiding Dehumanizing Treatment and Care

- ▶ Remaining connected
- ▶ Delaying institutionalization
- ▶ Rejecting burdens of futile treatment

Sellars et al. Perspectives of people with dementia and their careers on advance care planning and end-of-life care: Palliative Medicine 2019



# Things to Contemplate

- *Remaining connected?*
- *Communication severely impaired?*
- *Dehumanizing?*





# Confronting Emotionally Difficult Conversations



- ▶ Cause of dying
- ▶ Cognitive decline too frightening to think about in advance
- ▶ Locked into pathway (ticking boxes)

Sellars et al. Perspectives of people with dementia and their caregivers on advance care planning and end-of-life care: *Palliative Medicine* 2019

# Things to Contemplate



- *Facilitate conversations?*
- *Tools?*

# Navigating Existential Tensions

- Accepting inevitable incapacity and death
- Fear of being responsible for death
- Alleviating decisional responsibility



Sellars et al. Perspectives of people with dementia and their caregivers on advance care planning and end-of-life care: Palliative Medicine 2019

# Things to Contemplate



- *What supports exist to tolerate existential tension?*
- *What could be started or improved?*

# Defining Personal Autonomy

- ▶ Care partners struggle with unknown preferences
- ▶ Individuals depend on care partner advocacy
- ▶ Justifying treatments for health deterioration



Sellars et al. Perspectives of people with dementia and their careers on advance care planning and end-of-life care: Palliative Medicine 2019

# Things to Contemplate



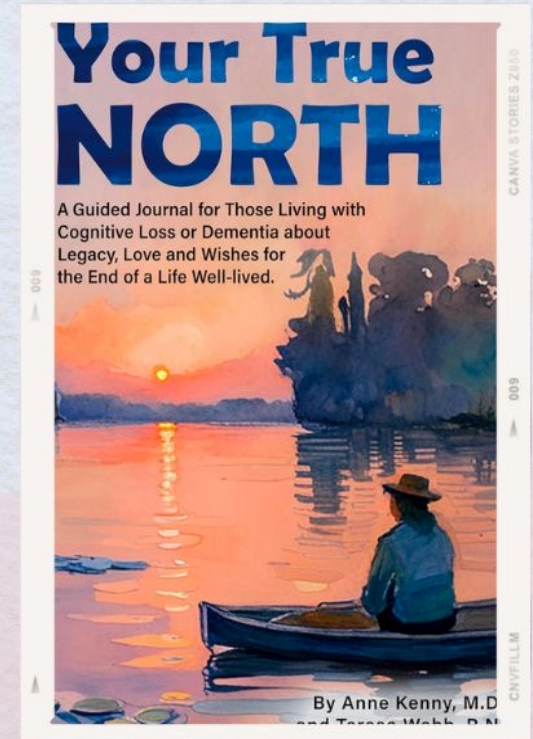
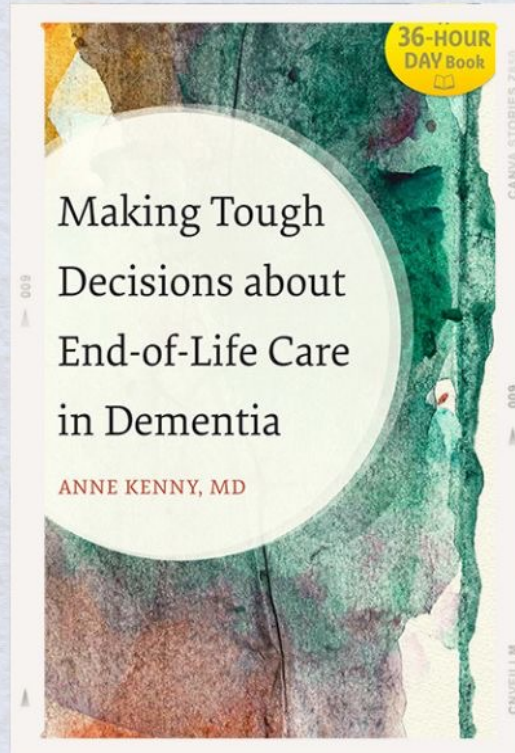
Ask for what they need

- .....from healthcare?
- from family?
- from their advocates?

# Lacking Confidence in Healthcare Setting

- ▶ Distrusting clinician's mastery and knowledge of dementia
- ▶ Making uninformed choices
- ▶ Deprived of access to hospice care and support at end of life

Sellers et al. Perspectives of people with dementia and their caregivers on advance care planning and end-of-life care: Palliative Medicine 2019

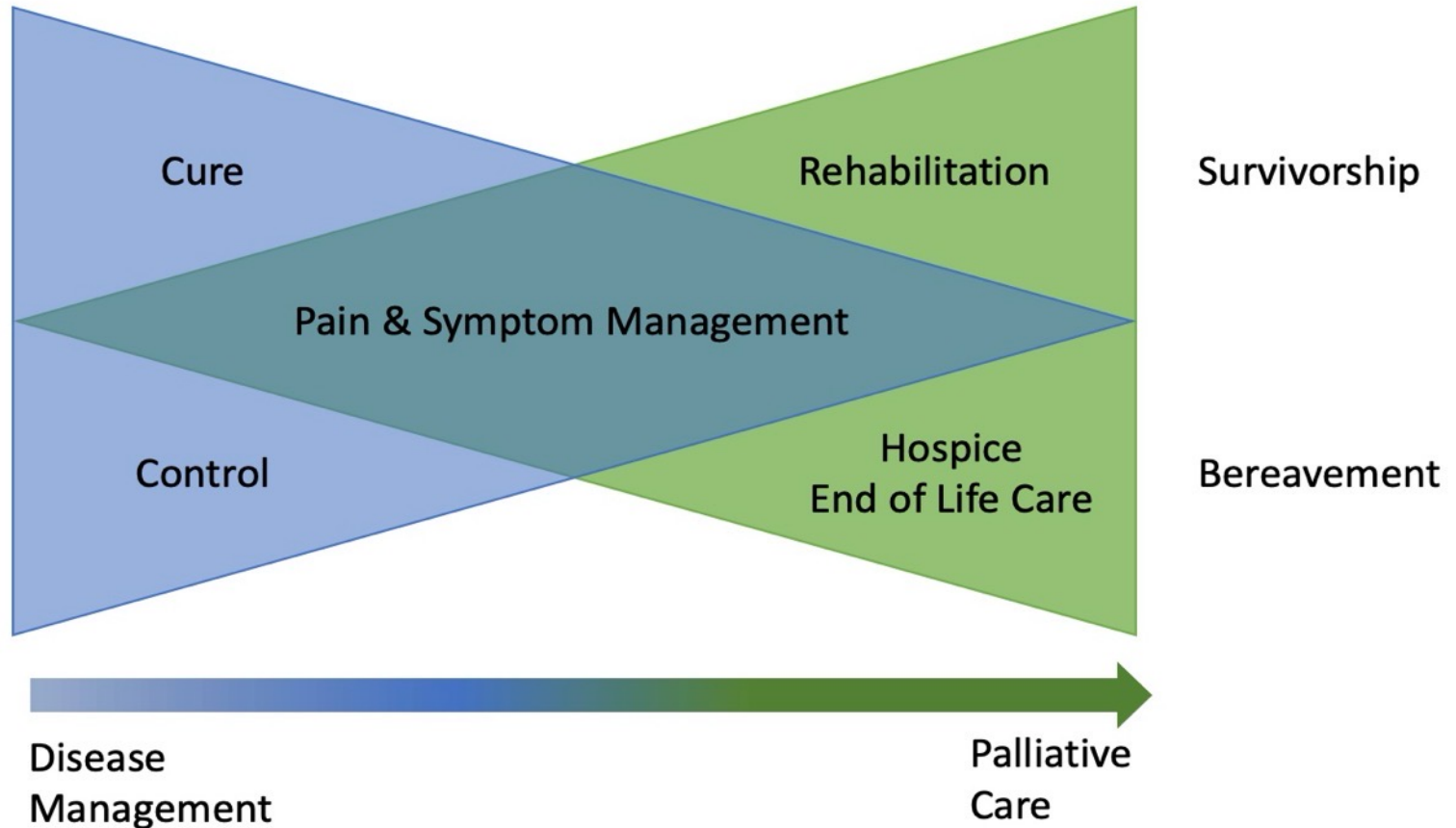


# Transition

*Develop and document a plan for end-of-life choices*



# Palliative Care Framework



Hawley, P.H. (2014). The Bow Tie Model of 21st Century Palliative Care. *Journal of Pain and Symptom Management*.

## Goals of care commonly shift with dementia severity

mild dementia

severe dementia

Goals  
of care

**life-prolonging**

e.g., hospitalization  
for pneumonia

e.g., antibiotics in a  
residential care setting

**comfort only**

e.g., fever-lowering  
medications

# Advance Care Planning Tools




**FIVE WISHES®**

MY WISH FOR:

- 1 The Person I Want to Make Care Decisions for Me When I Can't
- 2 The Kind of Medical Treatment I Want or Don't Want
- 3 How Comfortable I Want to Be
- 4 How I Want People to Treat Me
- 5 What I Want My Loved Ones to Know

Print Your Name \_\_\_\_\_


Birthdate \_\_\_\_\_



Your Conversation Starter Guide

## For Caregivers of People with Alzheimer's or Other Forms of Dementia

How to understand what matters most to someone living with Alzheimer's or another form of dementia, and help them have a say in their health care.

 Institute for Healthcare Improvement

the conversation project

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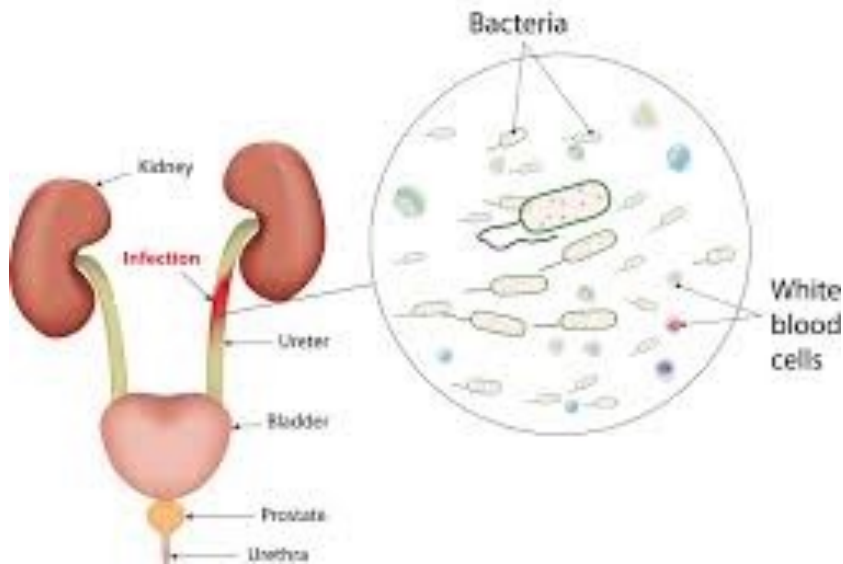
# Changes or Limitations to Medical Care in Middle Stage of Dementia

- Medications
- Nutrition/Hydration
- Exercise
- Hospitalization
- Medical interventions
- Engagement vs. rest



# Limitations to Medical Care in Late Stage Dementia

## Urinary Tract Infection



Research does not warrant the treatment of:

- Urinary tract infections
- Pneumonia due to aspiration
- Hydration
- Feeding tubes
- Hospitalizations



# Comprehensive Advanced Care Planning in Dementia

## ADVANCE DIRECTIVE FOR RECEIVING ORAL FOODS AND FLUIDS IN THE EVENT OF DEMENTIA

I, \_\_\_\_\_, residing at \_\_\_\_\_

\_\_\_\_\_, am creating this document because I want my health care agents, medical providers, caregivers, family members, and other loved ones to know and honor my wishes regarding assisted oral feeding of food and fluids if I am in an *advanced* stage of Alzheimer's\* or other incurable, advanced dementing disease and:

1. I am unable to make informed decisions about my health care, and
2. I am unable to feed myself.

### Why I Am Documenting My Instructions Concerning Oral Feedings

Under the conditions that may be imposed upon me by advanced dementia, including my inability to communicate comprehensively with loved ones or care givers, and my physical dependence on others for all aspects of bodily care, continuing life would have no value for me. In those conditions, I would want to die peacefully and as quickly as legally possible to avoid a drawn-out, prolonged dying that would involve unnecessary suffering for me and for those I love.

This Advance Directive is intended to supplement any instruction I may have given in a health care proxy, living Will or other document.

**Choose the provisions of either Option A OR Option B by entering your initials in the corresponding space below.**

#### OPTION A

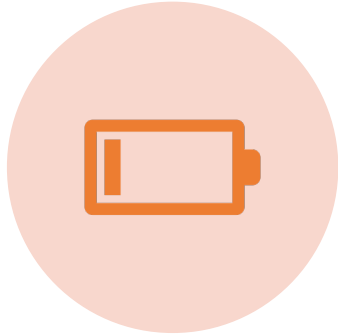
The provisions of this column are selected (initial)

#### OPTION B

The provisions of this column are selected (initial)



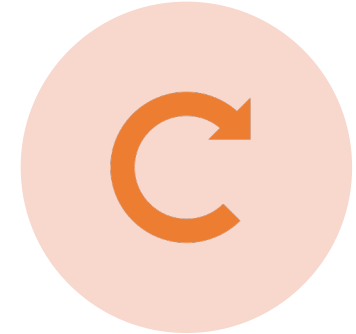
# Your life, your choices



*Consider that you  
are in charge –*



*Healthcare  
providers are  
trained in a medical  
approach and to  
save lives, not  
create comfort –*



*Does this change  
your view on  
planning?*

# *Your life, your plans*



Advance Directives



Add riders to be more comprehensive



Use tools such as The Conversation Project Toolkit, Compassion and Choices, Prepare for Your Care, or 5Wishes to help guide more value-based discussions



Document and communicate via paper or video



*Unable are the loved to die,  
for love is immortality.*

— Emily Dickinson

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Navigator

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Longest-Standing  
Alzheimer's  
Awareness Walk and  
Brain Health Day  
in Central Park!



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For more information,  
contact Samantha Vaccaro  
at [walk@cknyc.org](mailto:walk@cknyc.org) or 646-744-2979

360 Lexington Avenue, 3<sup>rd</sup> Floor  
New York, NY 10017  
Helpline: 646-744-2900





# QUESTIONS

WE HAVE THE ANSWER



# **Navigating Transitions Part II:**

**Understanding a Person-Centered Approach  
to the Dementia Journey**

Adapting relationships and grief during transitions

**Anne Kenny, MD**

# Societal Reluctance to Address Death

Euphemisms for death



Likely originated in superstition to speak of death would draw death's attention



But, there are consequences to avoidance

Challenges faced by  
being unprepared

Emotional and  
psychological toll on  
families and  
providers

Unneeded and  
unwanted medical  
interventions

Poor use of supports,  
such as hospice

